

Is Your Phone System Hindering Your Business?



For many of us, the mobile phone with its caller ID or missed call is an invaluable tool. But do you get the same from your desk phone? Most of us would have to answer “no”, or “sort of”.

The desk phone has been a reliable tool to all businesses for many years. The problem is, it's just a phone and it could be costing you money unnecessarily!

The Mitel IPT solution is a desk phone that has the same standard features which most modern phone systems provide, such as caller ID. It can integrate with Exchange and Outlook Contacts, providing the ability for mouse click dialling, voicemail alerting to email and call recording.

Mitel provide excellent support service, and their unique selling proposition provides real business benefits not previously seen in other telephony systems. These include:

Mobile Integration

True Mobile Integration providing the ability to have your mobile phone connecting automatically to your internal wireless network (mobile model dependant). When you walk through the door to your business premises and then having your mobile becomes an extension of your desk phone while you are in the office.

You can also have your mobile phone ring in parallel with your desk phone with both being able to answer the call and have full transfer back to another internal extension.

Mobile workers

The ability to have remote phone extensions anywhere in the world with an internet connection. The Mitel handsets, or the soft client running on your notebook, can find their way back to the controller over the internet to become your desk extension.



Scalability

The same system that supports a 10 user office can scale up to 65,000 users while utilising the same operating system, just a little more hardware is required.

In-house WEB conferencing

This feature fast becomes a business tool that saves both time and costs with travelling to meetings, brain storming sessions or in-house web based training sessions.

It provides the ability to present PowerPoint type presentations, share desktops within the conference group and allow members of the conference to edit online documents on another desktop.

An additional feature of the conferencing system allows the audio/ video conference to be recorded, stored and replayed as required.



SIP Trunks (Voice Over Broadband)

The ability to use the internet to make and receive your phone calls instead of using the old style physical phone lines.

Under a general Telco business plan your call can cost you 4c/min. Using the SIP facility and with a suitable plan, the savings are equivalent to purchasing the Mitel system on a 3 year lease. In some cases the savings are even better, and this is without investigating the possible savings with the in-house conferencing facilities.



So what's next?

Mitel are constantly refining and adding new features as user requests and technology becomes affordable and available. One new feature on the horizon is with Blackberry phones. With some additional licensing, a Blackberry server and using the Blackberry GPS feature, the phone can report back your location and have your incoming calls processed dependent upon your location, i.e. at home - take a message, in another office - automatically transfer to a different extension.

If these features are of interest to your business needs or you want to upgrade your current phone system, please give us a call on 04 494 9670 or email sales@lantech.co.nz

Let us organise a demo for you, as the proof is seeing it working yourself.

Visit our Mitel landing page at www.lantech.co.nz/mitel or

For more in-depth information have a look at www.mitel.com.au

LANtech Limited
Level 1, 191 Thorndon Quay, Wellington, 6011 P O Box 2908, Wellington 6140
Phone: +64 4 499 2661 Fax +64 04 499 2676
www.lantech.co.nz